



Equality and Diversity Policy

Version 2.0 Date Created 01/07/2021 Most Recent Review Date 20/09/2023 Next Review Date 20/09/2024

> **Courage Consultants UK Limited**, Unit 122 Riverpark business Centre, Riverpark Road



Version Control

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Contents

1. Policy Statement	4
2. Purpose and Objectives	4
3. Scope of Policy	5
4. Responsibilities	5
4.6. Courage Consultants UK Limited Senior Management Team	5
4.7. Courage Consultants UK Limited Managers:	6
4.8. Courage Consultants UK Limited Human Resources and Managing Director	6
4.9. All Courage Consultants UK Limited Members (staff, students and visitors):	6
4.10. Courage Consultants UK Limited Student Representative Committee	7
4.11. Courage Consultants UK Limited Executive Board	7
4.12. Courage Consultants UK Limited Academic Board	7
5. Statutory Duties	7
5.5. Direct Discrimination:	8
5.6. Indirect Discrimination:	8
5.7. Harassment:	8
5.8. Victimisation:	8
5.9. Disability Discrimination:	8
6. Application of the Equality and Diversity Policy: Staff	8
6.1. Recruitment and Selection	8
6.2. Part-time and Fixed Term Work	9
6.3. Grading and Promotion	9
6.4. Staff Development	9
6.5. Performance Management	9

Version 2.0 Date Created 01/07/2021 Most Recent Review Date 20/09/2023 Next Review Date 20/09/2024



6.6. Discipline and Grievance	9
6.7. Working Environment	9
7. Application of the Equality and Diversity Policy: Students	9
7.1. Responsibility Recruitment, Selection and Admission	9
7.2. Teaching and Learning1	.0
7.3. Assessment	.0
7.4. Career Planning and Participation1	.0
7.5. Discipline and Student Complaints1	.0
7.6. Support Services and Facilities1	.1
8. Training1	.1
9. Communication1	.1
10. Breach	.1
11. Harassment, Victimisation and Discrimination1	.1
12. Monitoring and Review1	.2
13. Data Protection and Confidentiality1	.2
14. Alternative Format	.2
Annex 1 – Courage Consultants UK Limited Values1	.3
Annex 2 – Glossary of Key Words/ Terms1	.4
Annex 3 – Legislative Framework1	.6
Annex 4 – Examples of Discrimination, Harassment and Victimisation1	.7



1. Policy Statement

- 1.1. Courage Consultants UK Limited seeks to provide students an experience that changes the lives of all our students, fosters a culture of positive wellbeing and values their voices.
- 1.2. Courage Consultants UK Limited has a commitment to diversity, which is about:
 - Recognising and valuing difference
 - Recognising and seeking to redress inequality and disadvantage
 - Treating all in a fair, open and honest manner
- 1.3. Courage Consultants UK Limited is committed to supporting, developing, and promoting equality and diversity in all its practices and activities and aims to establish an inclusive culture free from discrimination and based upon the values of dignity, courtesy, and respect.
- 1.4. We aim to provide a fair, equitable and mutually supportive learning and working environment which values individuals equally and does not disadvantage individuals by discriminating on any grounds including age, disability, gender reassignment, marriage and civil partnership, pregnancy and maternity, race, religion and belief, sex (gender), and sexual orientation.
- 1.5. Courage Consultants UK Limited will support and develop its staff by providing all with access to facilities, personal and career development opportunities, and employment based on equality.
- 1.6. Courage Consultants UK Limited values diversity through the wide range of backgrounds, experiences, views, beliefs, and cultures represented within its staff and student groups. We aim to embrace diversity in all of its activities and proudly acknowledge that variety and difference are intrinsic to the wellbeing and future development of Courage Consultants UK Limited.
- **1.7.** For information on the definitions of the protected characteristics listed above please see <u>www.equalityhumanrights.com</u> and search for protected characteristics.

2. Purpose and Objectives

- 2.1. This policy defines the principles and framework Courage Consultants UK Limited will use to drive innovation, improvements, and systemic changes, providing physical and virtual learning, work and social environments that enable full and equitable participation for our staff and students. Courage Consultants UK Limited seeks to be a learning environment where all staff and students feel safe and welcome regardless of their identity or background, and to be a place where diverse perspectives are respected.
- 2.2. Our vision is 'changing lives through education that makes a fundamental difference to living standards and access to learning'. (Please see Annex 1-Global Banking School Values). Our objective is to acknowledge the basic rights for all our existing and prospective staff and students:
 - Focusing on students and learning
 - Striving for excellence in student achievement

Version 2.0 Date Created 01/07/2021 Most Recent Review Date 20/09/2023 Next Review Date 20/09/2024



- Supporting widening participation for students living in traditionally low areas of higher education participation
- Ensuring high aspirations and student achievement
- Having committed and qualified staff
- Creating a dynamic and welcoming environment
- Working in effective teams and partnerships
- For all to be treated fairly with respect and dignity
- To be encouraged to reach one's full potential
- To eliminate unlawful discrimination, harassment, and victimisation
- Advancing equality of opportunity across all the activities of Courage Consultants UK Limited
- Support staff and students, including provision of relevant support relating to age, disability, gender reassignment, marriage and civil partnership, pregnancy and maternity, race, religion, and belief (including lack of belief), sex and sexual orientation.

3. Scope of Policy

3.1. This policy covers all Courage Consultants UK Limited students and all staff, irrespective of their status, position, level, or grade (such as current students, prospective students, existing students, teachers, support staff, managers, trainees, casual staff, visitors, and agency staff).

4. Responsibilities

- 4.1. It is the responsibility of all members of Courage Consultants UK Limited community, both staff and learners, are responsible for their own conduct and should ensure that their behaviour does not make any other person feel uncomfortable.
- 4.2. Courage Consultants UK Limited managers are responsible for ensuring that all sites within the Centre comply with the Equality Act 2010.
- 4.3. Every member of staff and every learner have a responsibility to behave with dignity, courtesy, and respect. All should question their own prejudices and assumptions.
- 4.4. It is the duty of all staff and learners to avoid unfair discriminatory practices, to act in a manner that does not unlawfully discriminate, at all times and to challenge them in others and to accept personal responsibility for abiding by this policy.
- 4.5. The responsibilities of staff and students at Courage Consultants UK Limited are as follows:

4.6. Courage Consultants UK Limited Senior Management Team

- 4.6.1. Responsible for ensuring that their staff are made aware of this policy and any case of alleged discrimination, harassment and inappropriate behaviour are dealt with appropriately.
- 4.6.2. SMT must maintain oversight of instances of discrimination in practice and recognise that they must actively promote a culture of zero tolerance and ensure that there are arrangements in place to support all students or staff who experience it.

Version 2.0 Date Created 01/07/2021 Most Recent Review Date 20/09/2023 Next Review Date 20/09/2024



- 4.6.3. They must also:
 - Ensure that members staff receive appropriate Equality and Diversity training.
 - To ensure that selection and appointment procedures, performance management processes, staff development opportunities, and disciplinary and grievance processes are fairly and consistently applied to all staff.
 - To treat all staff applications for flexible working practices on a fair and equitable basis, and to provide reasonable and objective reasons when such requests are refused.
 - To ensure that student selection and admissions procedures, assessment processes, career development opportunities and disciplinary and complaints procedures are fairly and consistently applied to all students.
 - To provide leadership in the implementation, operation and understanding of this Equality and Diversity policy.
 - To be accountable for any issues concerned with failure to adhere to this Equality and Diversity Policy.
- 4.6.4. The Chief Executive is responsible for setting the policy framework for the Centre and for monitoring the delivery against its key priorities.

4.7. Courage Consultants UK Limited Managers:

- 4.7.1. Responsible for positively encouraging respect for dignity, and for addressing any issues concerning discrimination.
- 4.7.2. Managers are responsible for ensuring their staff understand equality and diversity issues and how to report any perceived discrimination or unfair treatment.
- 4.7.3. They also allocate development opportunities for their staff on a fair, objective basis based on individuals' and Centre needs
- 4.7.4. In addition, they are responsible for ensuring their part-time staff are not disadvantaged in any way and that complaints of discrimination or offensive behaviour are dealt with promptly.
- 4.7.5. Managers may be asked to deal with informal complaints made by staff or students and may be required to investigate informal complaints against a student or group of students.
- 4.7.6. All Managers are responsible for ensuring proactive dialogue about equality opportunities issues and practices with partner organisations, contractors, customers, learners and employers providing work experience to learners.

4.8. Courage Consultants UK Limited Human Resources and Managing Director

4.8.1. Human Resources and the Managing Director are jointly responsible for dealing with formal allegations of discrimination against a member of staff.

4.9. All Courage Consultants UK Limited Members (staff, students and visitors):

- 4.9.1. Responsible for fostering a culture of respect for dignity and for avoiding behaviour that is offensive to other people.
- 4.9.2. They must also:
 - To actively encourage non-discriminatory practices and to report any incidences of behaviour that fail to comply with this policy.
 - To be aware of and support this Equality and Diversity Policy.

Version 2.0 Date Created 01/07/2021 Most Recent Review Date 20/09/2023 Next Review Date 20/09/2024

Courage Consultants UK Limited, Unit 122 Riverpark business Centre, Riverpark Road



- Staff to undertake appropriate Equality and Diversity training.
- 4.9.3. Centre staffs who meet visitors and/or employ contractors and sub-contractors are responsible for making them aware of the Centre's Equality and Diversity Policy.
- 4.9.4. External partners with which Courage Consultants UK Limited works with must comply with the Centre's Equality and Diversity Policy and share the Centre's commitment to equality and diversity.
- 4.9.5. When drawing up agreements or contracts with external partners, the Centre must ensure that external partners are made aware of the above requirements and must ensure that the external partner has appropriate policies and procedures in place regarding equality and diversity.
- 4.9.6. Visitors, contractors and sub- contractors must <u>comply</u> with the Courage Consultants UK Limited, Equality and Diversity Policy.

4.10. Courage Consultants UK Limited Student Representative Committee

- 4.10.1. The Student Representative Committee plays an important role to consider matters with regards to the general student experience.
- 4.10.2. Student Representatives are responsible for delivering messages to the wider student body in relation to our zero-tolerance policy and the possible consequences and actions that we will take regarding inequality and discrimination.

4.11. Courage Consultants UK Limited Executive Board

4.11.1. Courage Consultants UK Limited's Executive Board will have an oversight of the Equality and Diversity procedures and will be regularly provided with anonymised data.

4.12. Courage Consultants UK Limited Academic Board

4.12.1. The Academic Board is responsible to advise the Executive Board on regulations and processes concerning the conduct of students, maintaining oversight, and monitoring the implementation of policies including this policy and its accompanying procedures.

5. Statutory Duties

- 5.1. Courage Consultants UK Limited, will abide by its current statutory duties for learners and staff, in line with its obligations under the Equality Act 2010 and resulting duty to:
 - Eliminate discrimination, harassment and victimisation
 - Advance equality of opportunity
 - Foster good relations between different groups
- 5.2. Courage Consultants UK Limited will not unlawfully discriminate against or harass other people including current and former employees, job applicants, volunteers, learners, suppliers and visitors.
- 5.3. This applies in the workplace, outside the workplace (when dealing with learners, suppliers or other work-related contacts), and on work-related trips or events including social events.
- 5.4. The following forms of discrimination are prohibited under this policy and are unlawful:

Version 2.0 Date Created 01/07/2021 Most Recent Review Date 20/09/2023 Next Review Date 20/09/2024



5.5. Direct Discrimination:

- 5.5.1. Treating someone less favourably because of a Protected Characteristic.
- 5.5.2. For example, rejecting a job applicant because of their religious views or because they might be gay.

5.6. Indirect Discrimination:

- 5.6.1. A provision, criterion or practice that applies to everyone but adversely affects people with a particular Protected Characteristic more than others and is not justified.
- 5.6.2. For example, requiring a job to be done full-time rather than part-time would adversely affect women because they generally have greater childcare commitments than men. Such a requirement would be discriminatory unless it can be justified.

5.7. Harassment:

5.7.1. This includes sexual harassment and other unwanted conduct related to a Protected Characteristic, which has the purpose or effect of violating someone's dignity or creating an intimidating, hostile, degrading, humiliating or offensive environment for them. Harassment is dealt with further in our Anti-harassment and Bullying Policy.

5.8. Victimisation:

5.8.1. Retaliation against someone who has complained or has supported someone else's complaint about discrimination or harassment.

5.9. Disability Discrimination:

5.9.1. This includes direct and indirect discrimination, any unjustified less favourable treatment because of the effects of a disability, and failure to make reasonable adjustments to alleviate disadvantages caused by a disability.

6. Application of the Equality and Diversity Policy: Staff

6.1. Recruitment and Selection

- 6.1.1. Recruitment advertising will encourage applications from all sectors of the community reflecting Courage Consultants UK Limited' commitment to equality and diversity. Jobs will be advertised internally and/or externally to attract applicants who meet the person specification. advertisements will appear in publications appropriate to the audience capable of producing the best candidates (subject to budget considerations).
- 6.1.2. When a vacancy arises, prepare a person specification identifying the essential and desirable levels of qualifications/training, knowledge/experience and skills/abilities required for the job. Job descriptions, person specifications and recruitment advertisements will be written based on the essential and justifiable requirements of the position.
- 6.1.3. Shortlisting, appointment, and rejection decisions will be transparent and justifiable on the basis of the applicants suitability for the job and their ability to fulfil the requirements set out in the person specification.



6.2. Part-time and Fixed Term Work

6.2.1. Part-time and fixed-term employees should be treated the same as comparable full-time or permanent employees and enjoy no less favourable terms and conditions (on a pro-rata basis where appropriate), unless different treatment is justified.

6.3. Grading and Promotion

6.3.1. All grading and promotions criteria and procedures will be free from prejudice and must be applied equitably and consistently.

6.4. Staff Development

- 6.4.1. Courage Consultants UK Limited will Identify training and development needs through the Appraisal and development processes;
- 6.4.2. All staff will have equal access to induction, personal and career development opportunities, and facilities.
- 6.4.3. Courage Consultants UK Limited will Include Equality and Diversity training as part of the induction for new staff.

6.5. Performance Management

6.5.1. Probation and appraisal procedures will be clear and transparent and will be applied fairly across all staff.

6.6. Discipline and Grievance

6.6.1. Disciplinary and grievance procedures will be applied fairly and transparently for all staff. Allegations of discrimination, harassment or inappropriate behaviour will be dealt with under the appropriate disciplinary procedures for staff.

6.7. Working Environment

6.7.1. Courage Consultants UK Limited will make reasonable adjustments to premises or working arrangements to ensure that employees are not disadvantaged on the grounds of any protected characteristics.

7. Application of the Equality and Diversity Policy: Students

7.1. Responsibility Recruitment, Selection and Admission

- 7.1.1. All information contained in prospectuses, websites and other material used in the recruitment of students will promote equality of opportunity and refer to this policy.
- 7.1.2. All recruitment and publicity materials are designed in a range of formats to ensure they are free from bias and stereotypes, and encourage applicants from all groups in the community.
- 7.1.3. Applicants for courses are considered on the basis of their ability to meet the entry criteria, as specified in course information.
- 7.1.4. Courage Consultants UK Limited ensures that applicants are not treated less favourably because of age, disability, gender reassignment, marriage and civil partnership, pregnancy and maternity, race, religion and belief, sex (gender) and sexual orientation.

Version 2.0 Date Created 01/07/2021 Most Recent Review Date 20/09/2023 Next Review Date 20/09/2024



- 7.1.5. Applicants are interviewed on the basis of their academic ability and/or potential to succeed.
- 7.1.6. Our application and enrolment procedures give learners the opportunity to identify any additional learning support available for their needs.
- 7.1.7. Where assessment(s) form part of the application process for a particular course, all applicants will take the same assessment(s), with adjustments being made for identified additional learning needs.
- 7.1.8. All new learners are made aware of the Equality and Diversity Policy and the behaviour expected of them during induction, through the learner handbook.
- 7.1.9. All staff involved in the recruitment, selection and admission of students will have an awareness of equality and diversity.

7.2. Teaching and Learning

- 7.2.1. Courage Consultants UK Limited will ensure that the range, content and delivery of the curriculum reflect the needs of learners and the community and promote widening participation.
- 7.2.2. All aspects of teaching are sensitive to, and promotes, equality and diversity, including language used, timetabling, delivery methods, materials, group organisation and activities.
- 7.2.3. All teaching and learning materials and delivery methods avoid stereotypes and bias, and promote the rich cultural diversity of the local community.
- 7.2.4. Any resources that are available to students are also available in formats appropriate to the needs of individual learners, including the use of specialist equipment where appropriate.
- 7.2.5. Equality and diversity and access for everyone to develop their potential are embedded in the teaching and learning strategy.
- 7.2.6. Courage Consultants UK Limited has an ethos and learning environment which is inclusive and enables learners to feel comfortable and valued as an individual.

7.3. Assessment

7.3.1. There will be clear, consistent, and transparent criteria for student assessments and all assessments will take place on an equal opportunities' basis.

7.4. Career Planning and Participation

7.4.1. All students will have access to career planning support and will be encouraged to participate fully in the academic, cultural, and social life of Courage Consultants UK Limited.

7.5. Discipline and Student Complaints

7.5.1. Discipline and student complaints policies and procedures will be applied fairly and transparently for all students. Allegations of harassment or discrimination will be dealt with under Courage Consultants UK Limited Student Charter and Courage Consultants UK Limited Student Code of Conduct.

Version 2.0 Date Created 01/07/2021 Most Recent Review Date 20/09/2023 Next Review Date 20/09/2024



7.6. Support Services and Facilities

- 7.6.1. Courage Consultants UK Limited will provide a range of support services and facilities which will enable learners with particular physical, social and cultural needs to participate fully in Centre life, including:
 - Tutorial support
 - Additional support with learning, for example english and math
 - Additional learning support, for example dyslexia, hearing and autistic support specialists
 - Financial and welfare advice
 - Personal counseling
 - Social, recreational and catering facilities
 - Prayer facilities;
- 7.6.2. Courage Consultants UK Limited ensures that its support services and facilities are publicised to learners and potential applicants through recruitment and publicity materials, the Centre website, the learner handbook, and at induction;
- 7.6.3. Courage Consultants UK Limited seeks to make continuous improvements to physical access to all of its buildings and make reasonable adjustments to ensure that learners, staff and visitors with access requirements due to disability are not disadvantaged.

8. Training

- 8.1. Equality and diversity awareness raising, and training will be mandatory for all staff and information will be provided during staff induction.
- 8.2. Students will be briefed on Courage Consultants UK Limited Equality and Diversity Policy during induction at the start of their studies and regularly thereafter.

9. Communication

9.1. The Equality and Diversity Policy will be made available to staff, students, prospective students, and the public more generally via Courage Consultants UK Limited website (https://courageconsultants.co.uk/)

10. Breach

10.1. Contravention or breach of the Equality and Diversity Policy will be treated as a disciplinary matter and will be dealt with under the staff or student disciplinary policies, as appropriate.

11. Harassment, Victimisation and Discrimination

- 11.1. Courage Consultants UK Limited will not tolerate harassment, victimisation or discrimination and has procedures in place to deal with such incidents.
- 11.2. Learners who feel they have been harassed or discriminated against, or otherwise treated unfairly within the scope of this policy, may raise their concerns with their tutor/assessor in the first instance.



- 11.3. Alternatively, they may discuss the issue with the Office Manager, who will advise and assist them should they wish to pursue the matter through the student grievance or anti-bullying procedures.
- 11.4. Staff who feels that they have been unfairly treated within the scope of this policy may raise their concern through the staff grievance procedures.
- 11.5. Staff or learners whose conduct breaches this policy through discrimination, harassment or victimisation of others will be dealt with through the disciplinary procedure for staff or learners, as appropriate.

12. Monitoring and Review

12.1. This policy may be amended by Courage Consultants UK Limited at any time. Courage Consultants UK Limited will ensure that all staff receive appropriate training to enable them to comply with this policy. Courage Consultants UK Limited will regularly test our systems and processes to monitor compliance. Any issues related to the monitoring and review of this policy, please contact courage@courageconsultants.co.uk

13. Data Protection and Confidentiality

13.1. Courage Consultants UK Limited is registered with the Information Commissioner's Office as a Data Controller. Details of the School's registration are published on the Information Commissioners website. Courage Consultants UK Limited as a Data Controller shall implement appropriate technical and organisational measures to ensure that processing of personal information is performed in accordance with the UK General Data Protection Regulations (UK GDPR) and under the Data Protection Act 2018 (DPA).

13.2. All documentation relating to complaints will be kept confidential and shall be disclosed only to those persons who have a right to the information by virtue of their role. For Data Protection purposes and compliance matters, please contact

courage@courageconsultants.co.uk

14. Alternative Format

14.1. This policy can be provided in alternative formats (including large print, audio and electronic) upon request. For further information, or to make a request, please contact: courage@courageconsultants.co.uk



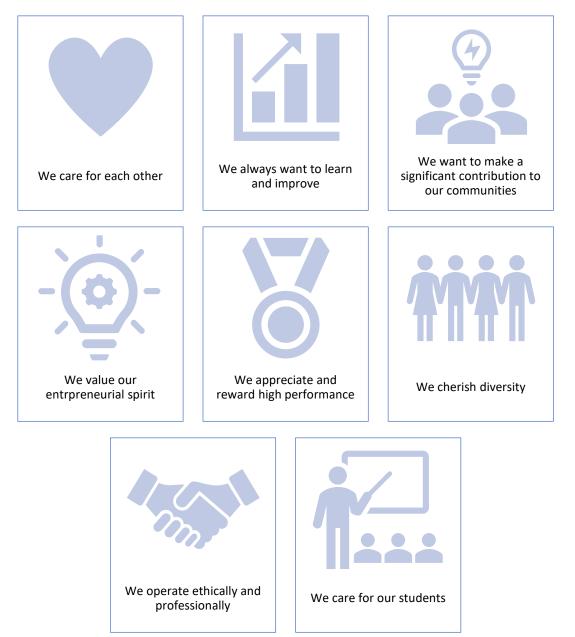
Annex 1 – Courage Consultants UK Limited Values

Our vision is 'to change lives through education that makes a fundamental difference to living standards and access to learning'.

We believe that education is transformational. It enables personal growth which can lead to better employment prospects.

Our values are not just a set of words, they define who we are and what we strive to be as an organisation.

We want to put our values at the heart of everything that we do, and we need our staff and students help to make this a success.



Version 2.0 Date Created 01/07/2021 Most Recent Review Date 20/09/2023 Next Review Date 20/09/2024

> **Courage Consultants UK Limited**, Unit 122 Riverpark business Centre, Riverpark Road



Annex 2 – Glossary of Key Words/ Terms

Age: A protected characteristic. A person belonging to a particular age (for example, 65-year-old) or

- a range of ages (for example 50 to 60 years of age).
- Antisemitism is a certain perception of Jews, which may be expressed as hatred toward Jews. Rhetorical and physical manifestations of antisemitism are directed toward Jewish or non-Jewish individuals and/or their property, toward Jewish community institutions and religious facilities.
- **Direct Discrimination** Is where a person or group of people is treated less favourably than another individual or group of people because of a protected characteristic.
- **Direct Discrimination by Association** Is where a person or group of people is treated less favourably because they associate with another person or group of people who has protected characteristics.
- Direct Discrimination by Perception Is where a person of group of people is treated less favourably than another person or group of people because other people or groups of people think
- they have a protected characteristic.
- **Disability** A protected characteristic. A person has a disability if she or he has a physical or mental impairment which has a substantial long term and adverse effect of the person's ability to carry out normal everyday activities. Long term means that the disability has lasted or is likely to last for at least twelve months. Substantial means more than minor or trivial.
- **Diversity** is concerned with acknowledging, respecting, and valuing differences between individuals and groups of people.

Equality is about ensuring that people are treated fairly and given equal opportunities. Equality is not about treating everyone in the same way. Equality is about ensuring that different individuals and groups have their needs met in appropriate ways. Equality offers a framework that enables opportunity, access, participation, and contribution that is fair and inclusive.

Gender Reassignment A protected characteristic. This is the process of transitioning from one gender to another and is a personal process, rather than a medical process (it does not require someone to undergo medical treatment to be protected). Transexual refers to a person who has the protected characteristic of gender reassignment. It is important not to confuse gender reassignment with sexual orientation. A transsexual person can be a gay man, lesbian, heterosexual, or bisexual.

- **Equality Impact Assessment** Is a process whereby a policy, procedure or practice is reviewed, and if necessary amended, to ensure that it does not discriminate against any person or group of people with a protected characteristic.
- **Harassment** Is where a person or group of people behave in such a way that their conduct has the purpose or effect of creating an environment that is hostile, degrading, humiliating, or intimidating.

Indirect Discrimination A rule or policy that applies to everyone and consequently disadvantages people or groups of people with protected characteristics.



- Marriage and Civil Partnership A protected characteristic. Marriage is a legal union between a man and a woman, a man and a man, and a woman and a woman. Same sex couple can also have their relationship legally recognized as a civil partnership. Civil partners must be treated the same as married couples on a wide range of legal matters.
- **Positive Action** means offering targeted assistance to people so that they can take full and equal advantage of opportunities. Positive action means taking steps to ensure that all groups of people have equal opportunity of access to, for example Courage Consultants UK Limited's services and facilities.

Pregnancy and Maternity A protected characteristic. Pregnancy is the condition of being pregnant

- orexpecting a baby. Maternity refers to the period after birth and is linked to maternity leaveinthe employment context. In the non-work context, protection against maternity
- discrimination is for twenty-six weeks after giving birth and this includes treating a woman unfavorably because she is breastfeeding.
- **Protected Characteristics** Protected characteristics are definitions for groups of people given protection under the Equality Act 2010. Protected characteristics are age, disability, gender reassignment, marriage and civil partnership, pregnancy and maternity, race, religion, and belief, and sex and sexual orientation.
- **Race** A protected characteristic. Race refers to a group of people defined by their race, colour, nationality (including citizenship) and ethnic or national origins.
- **Reasonable Adjustment** The duty to make reasonable adjustment is made up of three requirements. For providers of education these requirements are to take reasonable steps to:
 - Avoid the substantial disadvantage where a provision, criterion or practice puts disabled students at a substantial disadvantage compared to students who are not disabled.
 - Remove or alter a physical feature or provide a reasonable means of avoiding such a feature where it puts disabled students at a substantial disadvantage compared to students who are not disabled.
 - Provide an auxiliary aid where disabled students would, but for the provision of such an auxiliary aid, be put at a substantial disadvantage compared to students who are not disabled.
- Religion or belief A protected characteristic. Religion means any religion or a lack of religion. A religion need not be mainstream or well-known to gain protection as a religion. A religion must have a clear structure and belief system. Belief system means any religious or philosophical belief and includes lack of belief. A belief should affect your life choices or the way you live for it to be included in the definition.
- Sex A protected characteristic. A male or a female. Sexual Orientation A protected characteristic. Sexual orientation is a person's sexual attraction to persons of the same sex (a gay man or a lesbian), persons of the opposite sex (heterosexual) or either sex (bisexual).

Victimisation Is where a person or group of people are treated less favourably because they have, for example, raised a complaint or grievance under the Equality Act 2010.



Annex 3 – Legislative Framework

The Equality Act 2010 (https://www.gov.uk/guidance/equality-act-2010-guidance) brought together over 116 separate pieces of legislation into one single Act. Combined they make up a new Act that provides a legal framework to protect the rights of individuals and advance equality of opportunity for all. The Act protects individuals from unfair treatment and promotes a fair and more equal society.

The nine main pieces of legislation that were merged into the Equality Act 2010 were:

- The Equal Pay Act 1970
- The Sex Discrimination Act 1975
- The Race Relations Act 1976
- The Disability Discrimination Act 1995
- The Employment Equality (Religion or Belief) Regulations 2003
- The Employment Equality (Sexual Orientation) Regulations 2003
- The Employment Equality (Age) Regulations 2006
- The Equality Act 2006, Part 2
- The Equality Act (Sexual Orientation) Regulations 2007

Protected Characteristics are definitions for groups of people given protection under the Equality Act 2010.

Version 2.0 Date Created 01/07/2021 Most Recent Review Date 20/09/2023 Next Review Date 20/09/2024

> **Courage Consultants UK Limited**, Unit 122 Riverpark business Centre, Riverpark Road



Annex 4 – Examples of Discrimination, Harassment and Victimisation

a) Example of direct discrimination

A providing higher education programmes rejects a prospective male student's application to a childcare programme of study because the Admissions Tutor does not think it appropriate for a male to be working with young children.

This would constitute unlawful discrimination on the grounds of the protected characteristic of sex.

b) Example of direct discrimination by association

Janet applies to a language class and discloses to the tutor that her boyfriend is Jewish, although she is not. The tutor then tells Janet that he has made a mistake and that the class is full. Later, Janet finds out that others have been allowed to join the language class after she was refused entry.

The tutor's conduct is likely to amount to direct discrimination by association because of religion or belief because of Jane's association with her Jewish boyfriend.

c) Example of direct discrimination by perception

John, a landlord, advertises a flat to rent in a local paper and Peter meets John to view the flat and find out further details. Jason assumes that Peter is gay because of his mannerisms, voice and style of dress. As John does not want to rent his property to a gay man, he informs Peter that the flat is no longer available.

This is indirect discrimination because of sexual orientation due to Jason's perception that Peter is a gay man.

d) Example of indirect discrimination

In a neighbourhood that includes a large Muslim community, a local community group provides lunch for elderly people, but they say that because the supplier cannot provide Halal meals they are unable to provide meals for Muslim customers. The policy not to supply Halal meals would disadvantage Muslim people in particular.

The community's group policy not to supply Halal meals is unlikely to be justifiable since they could simply seek and alternative supplier that could supply Halal meals.



e) Example of Harassment

A member of staff makes a derogatory remark about a student going through gender reassignment. Another member of staff finds the first member of staff's remark offensive.

The member of staff's derogatory remark would constitute harassment.

f) Example of victimisation

An individual ran a training seminar for unemployed people to help them prepare their CVs. Mohammed, a Muslim delegate attending the seminar, wrote to complain that he was not excused from part of the seminar to attend afternoon prayers. The next time Mohammed applied to attend a follow up seminar he was told that there were no places left, but later found out that his friend had been given a place, even though he had applied after Mohammed.

Mohammed had been victimized because he had made a complaint related to his religion.

g) Example of disability discrimination

A student diagnosed with autism often speaks out of turn during tutorials, which can create a disruptive atmosphere for the tutor and other students. Because of his behavior the student with autism is asked not to attend tutorials in future.

This is likely to constitute discrimination arising from disability.